

RENTAL TERMS AND CONDITIONS

Below are the terms and conditions that apply to all Ride in Tours rentals.

THE RENTER

Rental company: Ride in Tours, 10 Rte de Conneuil, 37270 Montlouis-sur-Loire, France

Registered with the RCS of Tours A 437 522 014 00020 and license no. IM037140002

THE HIRER

The person who fills in the booking form and ticks the acceptance of the general rental conditions.

Any rental reservation made by any means other than the one available on our website will only be considered valid once the contract and the general rental conditions have been completed, signed and returned by the customer and a confirmation email has been received from RIT.

By entering into the rental agreement, the renter agrees that:

- The motorcycle or scooter and its accessories are in good working order
- The motorcycle or scooter is in the condition described in the rental contract; any reservations are indicated in the appropriate section of the rental contract
- The vehicle is supplied with the registration document and insurance certificate, which must be presented to the authorities on request.

RENTAL PERIOD

The rental period is calculated on the basis of 24 indivisible hours, starting from the delivery of the vehicle, as indicated at the time of reservation.

With regard to the date and time of return of the vehicle, the renter has a tolerance of 30 minutes, beyond which an additional day may be charged. If the renter wishes to keep the vehicle beyond the period initially specified in the rental contract, he/she must obtain the prior consent of the rental company.

With regard to the pick-up date and time, if the customer does not show up within one hour of the time specified in the contract, the rental will be due. Except in cases of force majeure, the hirer must notify the rental company of any delay.

The rental period must comply with the date and time stipulated in the contract. The rental company reserves the right to refuse to extend the rental period, without compensation to the customer, who must return the vehicle at the date and time originally agreed. An additional day without the agreement of Ride in Tours will be invoiced at double for the vehicle in question.

Modifications do not generate additional costs, but do not entitle the customer to a refund of the difference if the customer reduces the duration or deletes an option. Cancellations and modifications are made by email only.

DEPOSIT AND PAYMENT

All bookings are subject to a 40% deposit. The reservation will only be considered valid once full payment has been made via our payment link sent by email.

If the vehicle is picked up at the weekend (Saturday and/or Sunday), full payment must be made before departure, unless otherwise agreed by the rental company.

SECURITY DEPOSIT

A deposit is required for all rentals:

- **3000€** for Can-Am Spyder F3T and Spyder RT
- **2000€** for the BMW 1250 RT
- **1500€** for Cat. A, B and C motorcycles: BMW 1250 GS / Stelvio 1000 / GSX 1000 GX / BMW 750 GS / CF MOTO 800MT / MOTO GUZZI V85TT / V-Strom...
- **1000€** for Cat. D motorcycles: Voge 500...
- **600€** for 50 and 125 cc scooters.

The security deposit is paid by cash deposit or credit card pre-authorization. The customer must ensure that the credit card limit is sufficient for this formality.

It is destined to cover any damage that may be suffered by the rental company as a result of non-payment of the total rental price or the occurrence of an incident involving the hirer's responsibility or theft.

In the event of theft, the deposit will be forfeited to the lessor. The amount of the deposit is an integral part of the general rental conditions. All or part of the deposit will be retained in the event of damage to the vehicle and/or accessories (depending on the current price of parts and accessories) and will be retained in full in the event of non-return of the vehicle.

DEDUCTIBLE RATES

- **5000€** for Can-Am Spyder F3T and Spyder RT
- **4000€** for the BMW 1250 RT
- **3500€** for Cat. A and B motorcycles: BMW 1250 GS / Moto Guzzi Stelvio / GSX1000GX
- **3000€** for Cat. C motorcycles: BMW 750 GS / CF MOTO 800 MT / Moto Guzzi V85TT / V-Strom...
- **2500€** for Cat. D motorcycles: Voge
- **1000€** for 50 and 125 cc scooters.

If the amount of damage caused to the rented vehicle is less than the deposit, the difference will be refunded to the customer within a maximum of 15 days. In the absence of damage or theft, the deposit will be reimbursed to the hirer at the end of the contract, and within a maximum of 15 days after the end of the contract validated by the return of the vehicle to the rental company.

The rental company offers a reduced deductible in return for a daily fee which can be consulted on its website or at the agency. The latter is possible and/or varies according to the age of the driver, the category of machine rented and duration of license

CANCELLATION POLICY

The customer has a statutory cancellation period of 7 days from the date of booking, unless the rental begins within the 7 days preceding the booking date. In addition, the customer may cancel the reservation at any time outside this period. In this case, the deposit paid will be retained.

Cancellation must be made by post or e-mail, quoting the reservation number.

Any other means of contact will not be considered for cancellation. Cancellations must be received within 48 hours before the date and time of departure of the vehicle (postmark for mail) after this deadline no refund will be made even if cancellation insurance is purchased. No request will be considered if the rental is confirmed before the vehicle's departure date and time.

The customer must ensure that he/she has received the confirmation before picking up the vehicle. RIT declines all responsibility for inaccurate information concerning the customer's personal details (e-mail address, telephone number, etc.).

RENTAL CONDITIONS

The minimum age requirement is 20 years. However, the rental company has defined a specific age for the following vehicles:

25 years for Can-Am Spyder F3T and Spyder RT

25 years for the BMW 1250 RT

23 years for the Cat. A & B motorcycles: BMW 1250 GS / Moto Guzzi Stelvio / GSX1000GX :

Ride in Tours reserves the right to request an insurance certificate showing that the driver named in the contract has been insured to drive a motorcycle for the last 2 years.

Vehicle category: the renter must have the required license for the rented category (age, seniority, cubic capacity).

Drivers must not have had their driving license suspended or withdrawn in the last 2 years, or had their contract cancelled or voided by an insurer for any type of vehicle.

Documents required to rent a vehicle: driving license recognized by Ride in Tours, an identity card or passport and a valid credit card (Visa, Mastercard) in the name of the main driver, and proof of address (rent receipt, electricity bill, landline telephone or internet bill).

It is the customer's responsibility to ensure that they have adequate personal travel insurance.

Driving a scooter or motorcycle can be dangerous, and the customer must be aware of the dangers involved before renting.

RESPONSABILITIES

The customer is legally responsible for the vehicle from the time of delivery. All complaints concerning damage not reported at the time of delivery will not be accepted. The hirer must return the vehicle in the same condition. The lessee will be liable for any damage not reported or noted at the time of delivery.

In all cases, the hirer retains custody of the vehicle and is therefore liable for any violations of the Highway Code and any damage caused to the vehicle until the keys have been returned and the vehicle has been inspected. The absence or refusal of a contradictory inventory of fixtures as agreed in the general terms and conditions implies acceptance by the customer of any invoices for damage noted in his absence.

INSURANCE

The customer may only drive in the countries listed on the international insurance card (green card) with RIT's prior consent. If the customer uses the rental vehicle in an unauthorized country, he or she will not be covered by any insurance.

VEHICLE DELIVERY

By default, vehicles are collected from the agency's premises. Delivery can be made at an additional charge calculated on request (see booking form for charges and possible locations).

Each customer will receive a motorcycle/scooter start-up briefing. This information will cover all aspects of safe motorcycle operation, maintenance obligations and a reminder of regulations.

In all cases of delivery, the full rental amount must be paid before delivery, and the security deposit paid remotely by credit card.

VEHICLE RETURN

The vehicle must be returned at the place, date and time indicated in the rental contract, failing which civil and criminal proceedings may be instituted. In the event of impediment or delay, the customer must notify Ride in Tours by any means as soon as possible.

FUEL

Fuel costs are the responsibility of the customer. Ride in Tours accepts no responsibility for the fuel consumption of the motorcycle. The motorcycle/scooter must be returned with a full tank of fuel, failing which a surcharge of €30 will be invoiced in addition to the cost of refueling.

MAINTENANCE

The customer is responsible for checking engine oil levels at each refueling and must report mechanical failures immediately. Instructions and procedures for reimbursement of maintenance costs are provided upon delivery of the vehicle. Customers may be held responsible for mechanical damage due to negligent use of the motorcycle or lack of normal maintenance.

Use and keep motorcycle and luggage keys in a safe place as in case of loss Ride in Tours will charge a flat fee of €30 per luggage key, €80 per motorcycle key and €300 per Keyless key.

RESTRICTIONS

Violation of the listed restrictions voids all flight and damage warranties and customers will be held responsible for damages :

- Route restrictions : rental motorcycles are not permitted on gravel roads, beaches, logging roads or any other non-public roads or off-road terrain. Customers may not leave the country without written authorization or accompanied by a Ride in Tours guide.
- Driving the vehicle in competitions, rallies, races or on circuits.
- - Do not operate the vehicle under the influence of alcohol or drugs or any other substance affecting your consciousness or ability to react.
- - Failure to use the rental vehicle in accordance with customs regulations, the Highway Code and, more generally, in accordance with all legal and regulatory provisions.
- - Failure to use and maintain the vehicle with due care and attention.

CAUTION

The customer is fully responsible in the event of :

- Any damage caused intentionally or by driving under the influence of alcohol or drugs.
- - Any damage due to the paid transport of persons, or transport of flammable, explosive, oxidizing or chemical materials, participation in races or their tests or driving lessons, the use of pushing, pulling or towing a vehicle, using the vehicle for illegal purposes or in violation of the Highway Code or any other law or regulation.

Theft coverage is granted on condition that insured vehicles are systematically protected by steering locks and an additional anti-theft system supplied with NF / FFMC certification.

Failure to comply with these obligations will result in the customer's liability.

SCOOTER

Ride in Tours is not authorized to provide scooter driving lessons.

It is the customer's responsibility to ensure that they have the necessary experience to operate a scooter.

DISPUTE RESOLUTION

In the event of any dispute relating to this contract, and insofar as permitted by law, the Tours Court having jurisdiction over the head office of the rental establishment shall have exclusive jurisdiction.

Customer signature
Preceded by the words: "read and approved".